REVIEWS

Leading Sydney Businessman

I believe your book is a tool that all business people can benefit from. I found the lessons you provided to be both thought provoking and cause for reflection. Technology has changed our lives in many ways, many not for the betterment of society generally and specifically not for an improvement in the way we demonstrate respect for each other.

There are many things in your book that I connected with and indeed reflected the way I was raised and characteristics of the people I admire most. In particular the Eight Virtues sums up the way we should aspire to lead our lives and the example we should provide to our children and grandchildren, if you like the lasting legacy we leave.

There are many other aspects of your book that provoked thought on my part, thoughts about how we can improve our business and become unique. We have always considered that we built great relationships but I can see we can do even better by being remarkable at what we do.

Amazon.com

'A Simple Thank You' takes you back to the basic courtesies of interacting with others, both personally and in business. It is a reminder that showing gratitude or recognition to someone, no matter how small, will provide not only the recipient with great satisfaction and fulfillment, but, the sender, too. I would recommend this book to anyone in the customer service industry, students who are venturing out in the world of business, and individuals who need a guide on how to maintain strong personal relationships.

